

Leading the AI Transition: Helping Teams Stay Human, Build Trust, and Move Forward

A practical, high-impact keynote for helping leaders and teams navigate the uncertainty, emotion, trust issues, and behaviour change created by AI.

AI is not just changing how work gets done. It's changing how people make decisions, build trust, share expertise, learn new skills, and understand their own value at work.

For leaders, the real challenge is not simply introducing new tools. It's helping people stay engaged, confident, and ready to act while the work around them continues to shift.

In this keynote, attendees will learn how to build trust, reduce resistance, encourage experimentation, and create the conditions for people to stay engaged while work continues to change.

This is not a keynote about becoming an AI expert. It's about becoming the kind of leader people trust when the work, the tools, and the future keep changing.

Key Themes

- 1. The Human Side of AI Adoption**
How AI affects confidence, trust, status, identity, and people's sense of value at work.
- 2. Leading Through Uncertainty Without Creating Panic**
How leaders can use clear, practical language to open better conversations about AI without overpromising or creating false certainty.
- 3. The New Insider/Outsider Dynamic**
How AI can quietly create divides between those who feel confident, included, and capable, and those who feel left behind.
- 4. Building Trust and Psychological Safety**
How leaders can create the conditions for experimentation, learning, responsible use, and honest conversation.
- 5. Moving From Hesitation to Action**
How teams can take small, practical steps through clear expectations, shared learning, and real-world experimentation.

Audience Takeaways

Participants will leave with practical ways to:

- Recognize and respond to the human impact of AI adoption
- Talk about AI in a way that reduces fear and builds confidence
- Spot trust, status, and inclusion issues before they become barriers
- Encourage experimentation without creating chaos
- Help teams move from hesitation to meaningful action

